



● Practical tool:

Language policy statement

Resolution on official languages:

Example 1:

Whereas _____ *organization name* _____ recognizes the importance of delivering services in both official languages to adequately meet the needs of its entire membership;

Whereas _____ *organization name* _____ will need adequate resources to implement a policy of delivering services in both official languages:

The Board of Directors of _____ *organization name* _____, through this resolution, hereby endorses efforts to improve and expand service delivery in both official languages in all areas related to the organization's activities.

Adopted by the Board of Directors of _____ *organization name* _____ on _____ .

Example 2:

The Board of Directors has adopted a resolution on official languages that commits _____ *organization name* _____ to make all of its services available in both official languages.

It is hereby agreed that _____ *organization name* _____ considers the delivery of bilingual services as a priority and commits itself to offering services in both official languages at all levels. _____ *organization name* _____ intends to take all steps necessary to achieve this goal and will ensure that no employee is adversely affected by these new measures.

Adopted by the Board of Directors of _____ *organization name* _____ on _____ .